

Maintenance

Vehicle No	Make	Model
4AB0 G15074	RAM	RAM 2500

Message 10/22/2024 5:54 PM

05/07/2024 09:45 A.M. : PO APPROVED FOR \$765.06 BY HOLMAN ON 05/07/2024
05/07/2024 10:20 A.M. : PO APPROVED FOR \$950.06 BY HOLMAN ON 05/07/2024
05/07/2024 10:21 A.M. : PC REVIEW: APPROVED FOR DIAGNOSTIC TIME
05/09/2024 09:24 A.M. : This PO is tax exempted due to Repair type is tax exempt and request submitted by Michelle
05/16/2024 10:49 A.M. : 000059735

104940901	03/26/2024 3:45 PM	03/26/2024	186169	0	\$594.53	PAID	04/18/2024	000055669	COCHRANE DODGE CHRYSLER (I)
	03/26/2024 03:45 P.M. : Check engine light is on, purge solenoid								
	03/26/2024 03:47 P.M. : brake service, brake fluid is dark and has water in it, spark plugs, front and rear differential service, transfer case service, engine and cabin air filter								
	03/26/2024 04:41 P.M. : 44016011 - EVAP PURGE VALVE - PARTS - 3 C'S MISSING 1 OR MORE. DRIVER COMPLAINT - CAUSE, WHY PART NEEDS REPLACED - CORREC								
	03/26/2024 04:41 P.M. : 13010031 - GLADHAND - SERVICE BRAKE - LABOR - SERVICE ITEM IS NOT DUE PER HOLMAN OR CLIENT MAINTENANCE SCHEDULE								
	03/26/2024 04:42 P.M. : 13006A01 - BRAKE FLUSH - LABOR - SERVICE ITEM IS NOT DUE PER HOLMAN OR CLIENT MAINTENANCE SCHEDULE								
	03/26/2024 04:42 P.M. : 13006A01 - BRAKE FLUSH - PARTS - SERVICE ITEM IS NOT DUE PER HOLMAN OR CLIENT MAINTENANCE SCHEDULE								
	03/26/2024 04:42 P.M. : 33003005 - SPARK PLUG - LABOR - SERVICE ITEM IS NOT DUE PER HOLMAN OR CLIENT MAINTENANCE SCHEDULE								
	03/26/2024 04:42 P.M. : 33003005 - SPARK PLUG - PARTS - SERVICE ITEM IS NOT DUE PER HOLMAN OR CLIENT MAINTENANCE SCHEDULE								
	03/26/2024 04:42 P.M. : PC REVIEW: RETURNED TO VENDOR FOR MORE NOTES								
	03/26/2024 04:42 P.M. : WAITING FOR VENDOR NOTES								
	03/26/2024 04:56 P.M. : 44016011 - EVAP PURGE VALVE - PARTS - COMPLAINT-CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND REPORTCAUSE-VERIFI								
	03/26/2024 05:01 P.M. : PO APPROVED FOR \$582.87 BY HOLMAN ON 03/26/2024								
	04/09/2024 04:39 P.M. : This PO is tax exempted due to Repair type is tax exempt and request submitted by Michelle								
	04/18/2024 11:18 A.M. : 000055669								

Message 07/13/2023 12:37 PM

100805063	07/12/2023 12:21 PM	07/12/2023	183073	0	\$2,146.03	PAID	07/24/2023	453211	NORTH STAR FORD SALES-CALGARY (I)
	07/12/2023 12:25 P.M. : VEH HAS COME IN FOR AN OIL AND FILTER SERVICE, VEH BINDING WHEN IN REVERSE AND CK ENGINE LIGHT ILLUMINATED ON CLUSTER								
	07/12/2023 04:34 P.M. : CLIENT INDICATES VEH IS BINDING UP IN REVERSE. AND IS NOISEY								
	07/12/2023 04:35 P.M. : CK AND REPORT FOR CK ENGINE LIGHT ILLUMINATED ON CLUSTER.								
	07/12/2023 04:39 P.M. : PM DUE BY MILEAGE/KL PER HIST/COMP								
	07/12/2023 04:40 P.M. : PO APPROVED FOR \$487.95 BY HOLMAN ON 07/12/2023								
	07/12/2023 04:40 P.M. : VENDOR EMAIL SENT SUBJECT: REPAIR AUTHORIZATION								
	07/12/2023 04:48 P.M. : CONFIRMED VEHICLE WIND UP IN REVERSE/ UNDER LOAD. LIFTED UNIT ON HOIST. FOUND ALL 3 REAR SHOCKS TO BE LEAKING. REMOVED								
	07/12/2023 04:52 P.M. : CONFIRMED CEL ON, FOUND 1 CODES IN SYSTEM P0456 EVAP SYSTEM SMALL LEAK PRESENT. INSPECTED FUEL FILLER CAP, FOUND CAP								
	07/12/2023 05:06 P.M. : ADDED IN ERROR								
	07/12/2023 05:12 P.M. : 24002036 - DRIVE SHAFT (REAR AXLE) - DAMPER - PARTS - CAN YOU PROVIDE AN ESTIMATE FOR SENDING DRIVESHAFT OUT TO BE REBUIL								
	07/12/2023 05:12 P.M. : WAITING FOR VENDOR NOTES								
	07/12/2023 05:12 P.M. : PC REVIEW: RETURNED TO VENDOR FOR MORE NOTES								
	07/13/2023 12:30 P.M. : 24002036 - DRIVE SHAFT (REAR AXLE) - DAMPER - PARTS - \$1520.00								
	07/13/2023 12:34 P.M. : DELETED LINE - 24002036 - DRIVE SHAFT (REAR AXLE) - DAMPER - SUBLET - PER VENDOR NOTES								
	07/13/2023 12:35 P.M. : 24002036 - DRIVE SHAFT (REAR AXLE) - DAMPER - PARTS - NO ETA ON REPLACEMENT								
	07/13/2023 12:35 P.M. : 24002036 - DRIVE SHAFT (REAR AXLE) - DAMPER - LABOR - NO ETA ON REPLACEMENT								
	07/13/2023 12:36 P.M. : HPC REVIEW - VENDOR RETURNED QUOTE FOR SUBLET TO GET DRIVESHAFT REBUILT, SUBMIT TO CLIENT FOR AUTH., REPLACEMENT DR								
	07/13/2023 12:36 P.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS WILL START AFTER VENDOR'S ACKNOWLEDGEMENT ON THE ADJUSTMENT/REJEC								
	07/13/2023 12:36 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION								
	07/13/2023 12:37 P.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN RESTARTED, REQUESTED AMOUNT \$2,912.03 INCLUDING PO (100805063)								
	07/13/2023 04:58 P.M. : AUTO_RESPONSE: AUTHORIZED BY CLIENT - \$2,912.03								
	07/13/2023 04:58 P.M. : AUTO_RESPONSE: VENDOR EMAILED								
	07/24/2023 02:50 P.M. : *** (HPC REVIEW) *** - SEE DETAILED VENDOR JOB NOTES - SUBMIT TO CLIENT FOR DECISION -								
	07/24/2023 02:51 P.M. : 22002001 - AXLE SHAFT - DRIVEN REAR AXLE - PARTS - IS THIS JUST THE PARTS COST OR IS THIS FOR PARTS AND LABOR? LET ME KNOW								
	07/24/2023 02:52 P.M. : WAITING FOR VENDOR NOTES								
	07/24/2023 03:08 P.M. : 22002001 - AXLE SHAFT - DRIVEN REAR AXLE - PARTS - THIS IS THE REBUILD PRICE. CAME IN A LOT LESS THAN WE SUSPECTED								
	07/24/2023 03:20 P.M. : HPC REVIEW.. VENDOR AMENDED THE PO TO \$2,146.03..WITH PRICE DROP ON THE AXLE SHAFT..								

	07/24/2023 03:52 P.M. : TaxExempt								
100240027	06/01/2023 12:18 PM	06/01/2023	176948	0	\$465.28	PAID	06/08/2023	000012679	GRANDE PRAIRIE CHRYSLER (I)
	06/01/2023 12:18 P.M. : CUSTOMER WANTED BATTERY TESTED AND REPLACED IF NEEDED								
	06/01/2023 12:21 P.M. : PO APPROVED FOR \$465.28 BY HOLMAN ON 06/01/2023								
	06/01/2023 01:03 P.M. : This PO is tax exempted due to Repair type is tax exempt and request submitted by TONY								
	06/08/2023 12:32 P.M. : 000012679								
Message	10/06/2022 2:00 PM								
96621840	10/03/2022 11:00 AM	10/03/2022	159500		\$1,780.60	PAID	10/31/2022	29936	KNIBBE AUTOMOTIVE REPAIR (I)
	10/03/2022 11:20 A.M. : VENDOR STATES VEHICLE CAME IN FOR 4 TIRES, TIRES MEASURE 4/32 FRONT AND 5/32 REAR RECOMMENDING BF GOODRICH AT K02 TIRE								
	10/03/2022 11:24 A.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN STARTED, REQUESTED AMOUNT \$1,780.60 INCLUDING PO (96621840)								
	10/04/2022 11:15 A.M. : FA SUSAN HICKLING CALLED WITH QUESTIONS ABOUT TIRES - SHOWING MT DEALER HARPERS NTIRE NEAR BY. WILL DISCUSS WITH LOC,								
	10/04/2022 11:59 A.M. : 17001002 - TIRE, RADIAL RIB TREAD - PARTS - THIS LINE IS DECLINED BY THE CLIENT								
	10/04/2022 11:59 A.M. : 17001A05 - TIRE MOUNT & DISMOUNT - PREVENTIVE MAINT. - THIS LINE IS DECLINED BY THE CLIENT								
	10/04/2022 11:59 A.M. : 17008001 - TIRE VALVE STEM - PARTS - THIS LINE IS DECLINED BY THE CLIENT								
	10/04/2022 11:59 A.M. : AUTO_RESPONSE: REJECTED BY CLIENT - \$1,780.60								
	10/04/2022 01:06 P.M. : LEFT MSG FOR BRYAN ADVISED DECLINED.SAID TIRES ARE INSTALLED.								
	10/04/2022 01:06 P.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN RESTARTED, REQUESTED AMOUNT \$1,780.60 INCLUDING PO (96621840)								
	10/06/2022 10:49 A.M. : VENDOR CALLED RE STATUS - DRV CALLED AND PRE ORDERED TIRES - DROPPED OFF TRUCK AND DID NOT STATE THIS IS A FLEET VEHICLE								
	10/06/2022 10:49 A.M. : PO IS PENDING FA INFORMATION								
	10/06/2022 12:04 P.M. : IV BRYAN CB TO CHECK STATUS, ADVISED IV OF NO APPROVAL YET								
	10/06/2022 12:05 P.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN RESTARTED, REQUESTED AMOUNT \$1,780.60 INCLUDING PO (96621840)								
	10/06/2022 01:36 P.M. : FA SUSAN HICKLING CALLED CALLED TO APPROVE-FA APPROVED.								
	10/06/2022 01:42 P.M. : AUTO_RESPONSE: AUTHORIZED BY CLIENT - \$1,780.60								
	10/31/2022 09:30 A.M. : VENDOR HAS BEEN MODIFIED FROM TF789588CC TO 030702CC								
96254079	09/07/2022 10:37 AM	09/07/2022	169422	0	\$133.57	PAID	09/09/2022	59082	GREAT CANADIAN OIL CHANGE (N)
	09/07/2022 10:38 A.M. : Oil, lube, filter								
	09/07/2022 10:45 A.M. : PC REVIEW: APPROVED FOR SERVICE. ONLY 886 KM BEFORE DUE. ISSUED								
	09/07/2022 10:45 A.M. : PO APPROVED FOR \$133.57 BY HOLMAN ON 09/07/2022								
	09/07/2022 10:55 A.M. : 41001005 - AIR FILTER - PRIMARY ENGINE - PARTS - HELLO, NOT DUE. IT WAS REPLACED IN APRIL 2022 AT 157,308 KMS. THANK YOU								
	09/07/2022 10:56 A.M. : HPC REVIEWED, VER ADDED LINE # 1.2 FOR AMOUNT \$ 34.99 + TAX. DENIED . NOT DUE . SAVED \$ 34.99 + TAX								
	09/09/2022 02:36 P.M. : TaxExempt								
95023190	06/09/2022 10:58 AM	06/09/2022	160395	0	\$339.95	PAID	07/28/2022	2162910882	CRYSTAL GLASS CALGARY (N)
	06/09/2022 11:00 A.M. : WINDSHIELD IS CRACK AND NEEDS REPLACEMENT								
	06/09/2022 11:11 A.M. : PO APPROVED FOR \$339.95 BY HOLMAN ON 06/09/2022								
Message	07/28/2022 12:10 P.M. : TaxExempt								
	04/29/2022 11:15 AM								
94309175	04/28/2022 6:00 PM	04/28/2022	159482		\$3,230.31	PAID	05/03/2022	2124	KNIBBE AUTOMOTIVE REPAIR (I)
	04/28/2022 06:22 P.M. : CHECK OVER								
	04/28/2022 06:23 P.M. : FRT AND REAR SHOCKS WEAK CAUSING TIRES TO CUP AND BOUNCE -- RPL SHOCKS								
	04/28/2022 06:27 P.M. : EXHAUST MANIFOLD HAS BROKEN STUD ON DRV SIDE -- RPLC MANIFOLD AND STUDS								
	04/28/2022 06:31 P.M. : REAR PAD 2MM, RTR RUSTED -- RPLC PAD AND RTR								
	04/28/2022 06:35 P.M. : THERE IS ALSO A BODY DAMAGE CLAIM BUT NO FA TO CALL AT THIS MOMENT, SHOP WILL CB IN THE AM TO GET BALL ROLLING ON BODY								
	04/28/2022 06:38 P.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN STARTED, REQUESTED AMOUNT \$3,140.36 INCLUDING PO (94309175)								
	04/28/2022 06:38 P.M. : PO IS PENDING FA INFORMATION								
	04/29/2022 11:15 A.M. : AUTO_RESPONSE: CLIENT AUTHORIZATION PROCESS HAS BEEN RESTARTED, REQUESTED AMOUNT \$3,140.36 INCLUDING PO (94309175)								
	04/29/2022 11:16 A.M. : SA CLLD CHECKING STATUS OF AUTH -- REVIEW AND RESENT FOR AUTH								
	04/29/2022 12:10 P.M. : AUTO_RESPONSE: AUTHORIZED BY CLIENT - \$3,140.36								
	04/29/2022 12:11 P.M. : F/ASUSAN HICKLING CALLED STS BODY CLAIM WILL **NOT*** BE GOING THROUGH HOLMAN. THEY WILL BE GOING THROUGHT THEIR INSUR								

04/29/2022 12:37 P.M. : SPOKE TO JOE.ISSUED PO,BFT 3,230.31\$ ADVISED OF DECLINED WORK

05/03/2022 11:54 A.M. : VENDOR CLLD TO CLOSE PO

93966691 04/05/2022 11:32 AM 04/05/2022 157308 0 \$395.51 PAID 04/06/2022 48765 GREAT CANADIAN OIL CHANGE (N)
04/05/2022 11:34 A.M. : Oil Change, Air Filter, Transmission Fluid Service
04/05/2022 11:36 A.M. : 27036010 - TRANSMISSION SERVICE (DROP PAN / CHANGE FILTER) - AUTO TRANS - PREVENTIVE MAINT. - THIS ITEM IS NOT DUE FOR SERV
04/05/2022 11:50 A.M. : PO APPROVED FOR \$395.51 BY HOLMAN ON 04/05/2022
04/05/2022 11:50 A.M. : WEB REQUEST BEING PROCESSED BY ANOTHER USER
04/06/2022 02:53 P.M. : TaxExempt

89453350 05/28/2021 5:39 PM 05/28/2021 143663 0 \$103.30 PAID 05/28/2021 1551 RITCHIE PARTS & MECHANICAL (I)
05/28/2021 05:39 P.M. : LUBE OIL FILTER
05/28/2021 05:45 P.M. : 1E001006 - LOF (LUBE, OIL, & FILTER) - PREVENTIVE MAINT. - PER CLIENT RULES, DO NOT BREAK OUT LOF PRICING
05/28/2021 05:45 P.M. : 45011001 - OIL FILTER - PRIMARY ENGINE - LABOR - PER CLIENT RULES, DO NOT BREAK OUT LOF PRICING
05/28/2021 05:45 P.M. : 45011001 - OIL FILTER - PRIMARY ENGINE - PARTS - PER CLIENT RULES, DO NOT BREAK OUT LOF PRICING
05/28/2021 05:45 P.M. : 1E001002 - ENGINE OIL, (PER QUART / LITER) - PREVENTIVE MAINT. - PER CLIENT RULES, DO NOT BREAK OUT LOF PRICING
05/28/2021 05:45 P.M. : PO APPROVED FOR \$103.30 BY ARI ON 05/28/2021
05/28/2021 05:45 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
05/28/2021 05:51 P.M. : TaxExempt

05/28/2021 05:52 P.M. : IV CALLED TO DISCUSS. REVIEWED AND EXCEPTED ON VENDORS BEHALF

86431500 10/07/2020 12:00 AM 10/07/2020 131328 \$125.30 PAID 11/05/2020 07863931 MICHELIN NORTH AMERICA CANADA (N)
85388285 09/17/2020 5:00 PM 09/17/2020 131328 \$1,311.48 PAID 11/05/2020 0088966983 INTEGRA TIRE - GOODYEAR (N)
09/17/2020 05:38 P.M. : WO #Q012300,... ISSUED PO FOR \$1267.48 B/T.,
09/17/2020 05:39 P.M. : NEEDS 4 TIRES, OLD @ 2-4/32S,... NEW : GOOD YEAR DURATRAC, LT265/70T17, LRE,... 312014142....
09/17/2020 05:41 P.M. : PO APPROVED FOR \$1,267.48 BY Ari ON 09/17/2020
11/02/2020 06:03 P.M. : 0088966983
11/02/2020 06:05 P.M. : PD INV 0088966983 GC 20293

84829143 07/09/2020 12:00 AM 07/09/2020 122823 \$96.75 PAID 08/06/2020 07735288 MICHELIN NORTH AMERICA CANADA (N)
84712526 06/24/2020 12:00 AM 06/24/2020 122506 \$37.78 PAID 07/30/2020 07717517 MICHELIN NORTH AMERICA CANADA (N)
79938956 09/09/2019 4:00 PM 09/09/2019 112253 \$98.09 PAID 12/04/2019 14577 IMPACT AUTOMOTIVE SERVICES (I)
09/09/2019 04:24 P.M. : PM
09/09/2019 04:24 P.M. : PO APPROVED FOR \$98.09 BY ARI ON 09/09/2019
12/04/2019 05:20 P.M. : PD \$ 98.09

77578493 04/12/2019 3:56 PM 04/12/2019 98660 \$1,330.96 PAID 04/12/2019 114369 ROCKY MOUNTAIN DODGE (I)
04/12/2019 03:57 P.M. : OIL,LUBE, FILTER
04/12/2019 04:14 P.M. : BRAKE PAD MEASUREMENTS: AXLE: 1 LEFT: 3 MM RIGHT: 3 MM
04/12/2019 04:29 P.M. : 43002003 - EXHAUST MANIFOLD GASKET - LABOR - NEED COMPLAINT/CAUSE/ CORRECTION NOTED . WHY IS EXHAUST GASKET NEEDED
04/12/2019 04:30 P.M. : 45021017 - E-PROM OR ECM SOFTWARE - LABOR - NEED COMPLAINT/CAUSE/ CORRECTION NOTED. WHY IS THIS REPAIR NEEDED . IS THE I
04/12/2019 04:30 P.M. : 02016008 - TAILGATE HINGE - LABOR - NEED COMPLAINT/CAUSE/ CORRECTION NOTED. WHAT IS WRONG WITH THE HINGE
04/12/2019 04:31 P.M. : PC REVIEWED . ASKING MD FOR NOTES
04/12/2019 04:31 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
04/12/2019 04:31 P.M. : WAITING FOR VENDOR NOTES
04/12/2019 04:47 P.M. : 02016008 - TAILGATE HINGE - LABOR - CUSTOMER CONCERN WAS HIS TAILGATE WAS LOOSE. FOUND THE BUSHING ON THE RIGHT SIDE W
04/12/2019 04:47 P.M. : 43002003 - EXHAUST MANIFOLD GASKET - LABOR - FOUND BROKEN MANIFOLD STUD DURING INSPECTION. CORRECTION IS TO REPLACE E
04/12/2019 04:47 P.M. : 45021017 - E-PROM OR ECM SOFTWARE - LABOR - CUSTOMER CONCERN WAS RADIO WAS TURNING ON AND OFF FREQUENTLY, NO RECAL
04/12/2019 04:52 P.M. : 45021017 - E-PROM OR ECM SOFTWARE - LABOR - WHAT IS THE TSB# ?
04/12/2019 04:52 P.M. : VENDOR EMAIL SENT. TO: SERVICEMANAGER@RMDRV.COM. SUBJECT: REPAIR AUTHORIZATION
04/12/2019 04:52 P.M. : WAITING FOR VENDOR NOTES
04/12/2019 04:52 P.M. : 45021017 - E-PROM OR ECM SOFTWARE - LABOR - WHAT IS THE TSB NUMBER?
04/12/2019 04:56 P.M. : 45021017 - E-PROM OR ECM SOFTWARE - LABOR - 1. CHECKED AND VERIFIED U-CONNECT LOOSE CONNECTION & RESET IT SELF SOMETIM
04/12/2019 05:03 P.M. : 22003100 - REAR DIFFERENTIAL SERVICE - PREVENTIVE MAINT. - WHY IS THE DIFF SERVICE RECOMMENDED??
04/12/2019 05:03 P.M. : VENDOR EMAIL SENT. TO: SERVICEMANAGER@RMDRV.COM. SUBJECT: REPAIR AUTHORIZATION

04/12/2019 05:03 P.M. : WAITING FOR VENDOR NOTES
 04/12/2019 05:08 P.M. : 22003100 - REAR DIFFERENTIAL SERVICE - PREVENTIVE MAINT. - AS PER CHRYSLER RECOMMENDED SERVICE INTERVAL IS EVERY 32,000KM
 04/12/2019 05:12 P.M. : 22003100 - REAR DIFFERENTIAL SERVICE - PREVENTIVE MAINT. - NOT DUE
 04/12/2019 05:13 P.M. : PO APPROVED FOR \$1,330.96 BY ARI ON 04/12/2019
 04/12/2019 05:13 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
 04/12/2019 05:15 P.M. : TaxExempt

74298704 09/20/2018 10:00 AM 09/20/2018 86840 \$1,339.80 PAID 10/18/2018 0065668619 INTEGRA TIRE - GOODYEAR (N)
 09/20/2018 10:56 A.M. : IV CLLD STATED DVR CONCERN TIRES WORN L/F 3/32 R/F 3/32 L/R 4/32 R/R 4/32 VEH NEEDS TIRES AND ROCK CHUNKED NEEDS REPLACED
 09/20/2018 10:58 A.M. : PO APPROVED FOR \$1,323.80 BY ARI ON 09/20/2018
 10/11/2018 09:25 A.M. : GC18274 - 0065668619

74159854 09/11/2018 7:00 PM 09/11/2018 85711 \$139.75 PAID 09/11/2018 15780 IMPACT AUTOMOTIVE SERVICES (I)
 09/11/2018 07:50 P.M. : WO# 15780 -- PM DUE -- ISSUED PAID AND CLOSED PO FOR \$139.75 NO TAX GOV
 09/11/2018 07:50 P.M. : IN FOR LOF
 09/11/2018 07:51 P.M. : D/C BRAKE SQUEAL -- BRAKE INSPECTION: DUST ACCUMULATION -- FRONT AND REAR BRAKES 7MM -- ROTORS OK -- NO REPAIR REC AT T
 09/11/2018 07:54 P.M. : D/C STERO NAV UNIT CUTTING OUT INTERMITTENTLY, REBOOTS RUNS AND CUTS OUT AGAIN -- SCANNED NO CODES -- VDR CONFIRMED (I)
 09/11/2018 08:01 P.M. : PO APPROVED FOR \$139.75 BY ARI ON 09/11/2018

73584859 08/02/2018 2:58 PM 08/02/2018 84778 \$47.60 PAID 08/02/2018 20411 DAVIS CHRYSLER DODGE JEEP RAM (I)
 08/02/2018 02:59 P.M. : Brake Inspection, seems that the pedal goes lower than it used to
 08/02/2018 03:01 P.M. : PO pending acceptance from vendor for \$535.20
 08/02/2018 03:01 P.M. : VENDOR EMAIL SENT SUBJECT: REPAIR AUTHORIZATION
 08/02/2018 03:09 P.M. : Initial negotiation rejected by supplier. Please review parts pricing and labor time(s) accordingly.
 08/02/2018 03:13 P.M. : 13006001 - MASTER CYLINDER - PARTS - NO REASON GIVEN FOR MASTER CYLINDER REPLACEMENT...IS MASTER BYPASSING?BRAKE PAD :
 08/02/2018 03:13 P.M. : PO APPROVED FOR \$71.48 BY ARI ON 08/02/2018
 08/02/2018 03:13 P.M. : REVIEWED APC EVENT...APPROVED FOR \$71.48
 08/02/2018 03:14 P.M. : 13006001 - MASTER CYLINDER - LABOR - NO REASON GIVEN FOR MASTER CYLINDER REPLACEMENT...IS MASTER BYPASSING?BRAKE PAD
 08/02/2018 05:02 P.M. : TaxExempt

73584627 08/02/2018 2:49 PM 08/02/2018 84778 \$521.89 VOID DAVIS CHRYSLER DODGE JEEP RAM (I)
 08/02/2018 02:50 P.M. : Brake system check for brake pedal goes lower than it should, no leaks found, brake master cylinder needs to be replaced and the system flushed
 08/02/2018 02:54 P.M. : check for brakes squealing, found service rust and dirt on brake pads and rotors. recommend resurfacing brake pads and rotors on the front and rear
 08/02/2018 02:56 P.M. : PO pending acceptance from vendor for \$521.89
 08/02/2018 02:56 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
 08/02/2018 02:57 P.M. : PO has been voided by vendor (030650CC).

Message 03/02/2018 12:50 PM

70460065 01/26/2018 10:52 AM 01/26/2018 72923 \$119.20 PAID 01/26/2018 4061 SPOKES & MOTORS LTD. (I)
 01/26/2018 10:52 A.M. : Customer requests an oil change service - wiper blades were also found in poor condition and replaced (no extra labour)
 01/26/2018 10:54 A.M. : PO APPROVED FOR \$119.20 BY ARI ON 01/26/2018
 01/26/2018 10:55 A.M. : TaxExempt

69897736 12/15/2017 3:18 PM 12/15/2017 72611 \$671.55 PAID 12/18/2017 16601 DAVIS CHRYSLER DODGE JEEP RAM (I)
 12/15/2017 03:18 P.M. : Oil Change
 12/15/2017 03:19 P.M. : Fuel Emissions service
 12/15/2017 03:20 P.M. : Tire rotation
 12/15/2017 03:20 P.M. : 4x4 Service
 12/15/2017 03:38 P.M. : APC REVIEW.
 12/15/2017 03:38 P.M. : PO APPROVED FOR \$680.65 BY ARI ON 12/15/2017
 12/15/2017 03:38 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
 12/15/2017 07:02 P.M. : PO APPROVED FOR \$671.55 BY ARI ON 12/15/2017
 12/15/2017 07:02 P.M. : VENDOR EMAIL SENT. SUBJECT: REPAIR AUTHORIZATION
 12/18/2017 10:10 A.M. : TaxExempt

67934289 08/10/2017 4:21 PM 08/10/2017 54247 -\$1,245.80 PAID 08/24/2017 0084912277 GOODYEAR CANADA INC. (N)

